

# MONITOR

## Case Study

### Diocesan School for Girls

Established in 1903, Diocesan School for Girls is seen as one of the most prestigious private schools in New Zealand with a reputation of producing high levels of academic, sporting and performing arts from their students.



When Dio starting looking for a new print solution, Monitor was there to offer a future-proof print and transaction management solution.

### The Challenge

Dio needed a new print solution to handle the demands of 1500+ students and staff, and wanted to future proof by moving towards a cashfree campus. This meant the complete removal of cash handling from the school.

Parents wanted the ability to manage their daughters' accounts online, view transactions, top-up credit and apply rules to spending. Students needed access to these funds for printing, copying, stationery, canteen, uniforms, off-campus trips, commuting and any other school-related expenses.

The school's ambitious new vision was matched by a requirement to lower the administration overheads in terms of both time and money.

### The Solution

Monitor provided a complete print solution, including embedded MFDs and Web Print, allowing both staff and students to print, copy and scan from anywhere to any school computer.

The entire solution is cashfree, allowing students to pay with their ID cards, which can be used as a Monitor purse across the entire campus. Topping up and managing accounts is all done online through parent-accessed accounts, complete with transaction history for transparency. Dio has also installed a Monitor AL7000 kiosk to allow students to securely top up their accounts in real time without staff involvement.

The stationery shop and canteen are now all running an integrated point of sale system, allowing the shop operators the functionality of stock management and reporting. We also provided a great cashfree campus solution for Dio's Junior School lunches. Using Monitor Online Ordering, Parents choose and pay for meals online, which are then delivered straight to the classroom.

For commuting students, On-the-Go was implemented on school buses. Once again, all that's needed from students is a simple scan of their ID cards as they step onto the buses.

Monitor began with a core print solution and worked with Diocesan School for Girls to create a holistic, cashfree system that suits the busy pace of this prestigious school.

*"Monitor's support team are great to deal with and are always prompt to respond to any queries or issues we raise."*

– Craig Harrison, Information Systems Manager

