

# MONITOR

## Company Profile

Providing cost effective, innovative, secure transaction management solutions to education and corporate customers globally



## The Company

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Monitor has earned an outstanding reputation for its high quality cost and expense management solutions. We have spent twenty years developing comprehensive, yet low cost systems to reduce waste and expenditure in printing and copying. We've also achieved greater convenience for staff, customers and students. At the centre is Monitor's core product, Supervisor Net, software so flexible that it can be configured to meet most customer requirements.

## What we do

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Monitor's print and copy control systems charge document and other costs to centrally held accounts, with a swipe of a card or key-in of a PIN. Staff can allocate a range of office activity to a departmental or client account code.

Supervisor Net records every transaction, enabling better client relationships and more accurate resource planning. Students can use print, PC and other facilities or buy texts, with a card and an account. Monitor systems capture every copy, print, scan and fax and also computer and internet time, call charges, building access, parking and more.

## The Present

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Monitor Australia has offices in Sydney, Brisbane and Melbourne. Resellers provide support in other Australian states, with a development team based in Auckland. A network of distributors sell our solutions in Europe, North America, Asia and Africa. We're behind the first student card to be combined with a VISA debit card in Australasia. Our engineers created the first universal card reader to accept any type of card, eliminating the need for expensive proprietary readers. From the beginning, we've made cashfree environments secure, by taking the value off the card and storing it on a server.

## The Future

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The company is able to tailor a system for an organisation's unique demands, by applying leading technology ingeniously. This ensures products are exactly what our customers require. This culture of innovation keeps us firmly focussed on emerging needs. We actively seek alliances, developing interfaces for complementary products that will complete the solution for our customers.

### Supervisor Net

The core of the system. Contains the databases, controls permissions, manages devices and records all transaction details.

### Print and Copy

Print and copy management minimises waste and misuse. Allocate expenses to cost centres or charge users at differing rates.

### Scan

Supervisor Scan provides the ability to charge for scanned documents.

### Supervisor Administrator

The simple user interface for Supervisor Net that allows easy configuration and management of users' accounts.

### Express Kiosk

A kiosk where users can add value to their account using EFTPOS. An integral receipt printer provides proof of transaction.

### Casual User Tickets

Allow casual users to access charged services through a paper ticket. Load value onto a ticket with EFTPOS or cash.

### Point of Sale

Use Monitor's retail terminal, or interface into popular Point of Sale systems, for a cashfree environment.



### Market Solutions

#### Universities and Higher Education

Universities and colleges create a Monitor cashfree environment for greater convenience and security. A campus card system frees up staff from cash collection and other administrative chores. It saves money by reducing paper and energy consumption and improving resource deployment.

#### Libraries

Library staff are relieved from collecting payments and mediating in printing, scanning and internet and PC usage, as Monitor manages patron accounts and

access. Casual users can also purchase services with a paper ticket, loaded with value from a Monitor kiosk.

#### Schools

Schools are now linking student ID cards to accounts, creating a cashfree environment. Teachers and office staff don't have to handle and account for cash, it is safer and the school can use the interest from the student accounts. Staff can allocate costs to budgets simply.

#### Professional Practices

Firms want a system that tracks administration costs and recoups billable expenses seamlessly. Monitor captures all support activity - phone, document and internet, allocating it to client or matter code, with minimal effort from staff.

#### Government and Corporate

Large corporate or public organisations can control document, internet and other support costs by tracking usage and enforcing rules.

#### Hospitals, Hospitality and Laundries

Electronic payment technologies improves convenience, security and reduces risk. Monitor removes cash from cafeteria, guest laundries and vending machines.

#### Embedded Solutions

Print, copy and scan control from inside leading Multi Function Printers (MFPs).

#### Control Terminals

Connects to a printer or copier to control user access.

#### ID Port Card Reader

Reads any card type to authenticate access to embedded Multi Function Printers (MFPs).

#### Autoloaders and Kiosks

A full range of value-add autoloaders is available, with cash and EFTPOS options available.

#### Vending

Replace coin mechanisms with a card accepting device for a truly cashless environment with 24 hour access.

#### Laundry

Monitor's laundry controller allows users to pay for laundry services using their account card, improving profitability.

#### PC Reservation

Students or library patrons can reserve a PC immediately or a future session from the web or a PC station.

#### iPOS Point of Sale

A highly effective touch screen retail system that manages point of sale, stock, debtors and creditors seamlessly.

#### PC Time

Supervisor Time charges for the time a customer uses a PC, optimising your investment in this technology.

#### Telephone Charging

A telephone accounting system prompts users for job/client codes for calls, automating on-charging.

#### Internet

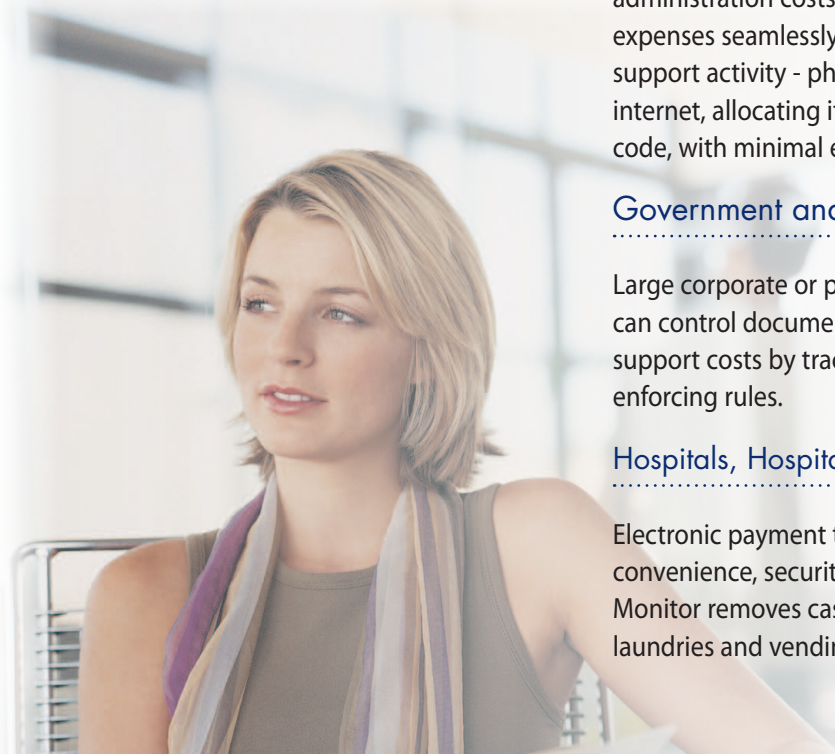
Monitoring workplace internet usage protects from malware and viruses, and reports on wasted staff time and bandwidth. Charge clients or users for real costs.

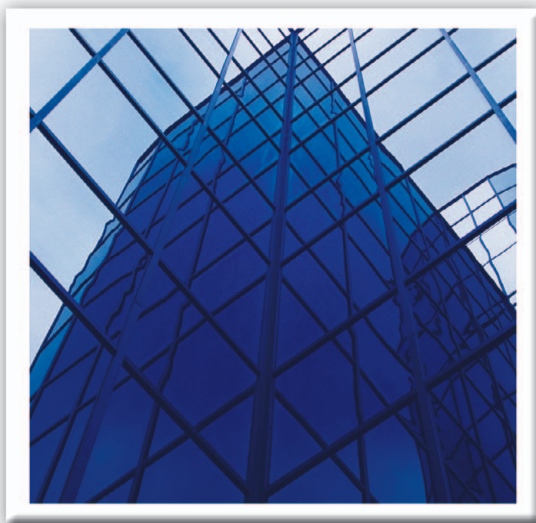
#### Insight Reporting

An administrator's reporting module which allows reports to be viewed from anywhere using a web browser.

#### Web Account Management

Using a web browser, My Monitor allows users to add value to their account using a credit card, view their transactions and manage their account.





## Australian and Global Presence

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Our local specialists offer outstanding sales and technical support by knowing their market and customers in depth. They can advise on a cost effective solution for your organisation.

Around the world - for details of our network of local sales offices visit [www.monitorbm.com](http://www.monitorbm.com)

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